

Community Health Care, Inc.

Website Privacy Policy

Last modified: August 1, 2026

Introduction

Community Health Care, Inc. ("**Company**" or "**We**") respect your privacy and are committed to protecting it through our compliance with this policy. ***SPECIAL NOTE: This policy is different from the Company's Notice of Privacy Practices which covers protected health information that the Company collects from you in person and via its other electronic platforms, including eClinical Works (its electronic medical record). This policy ONLY covers information exchanged between you and the Company on its website.***

This policy describes the types of information we may collect from you or that you may provide when you visit the website chci.com (our "**Website**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect on this Website. It does not apply to information collected by:

- Us offline (e.g., in our medical practice locations) or through any other means, including on any other website operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or through the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 18

Our Website is not intended for children under 18 years of age. No one under age 18 may provide any information to or on the Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on this Website or through any of its features, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at 330-915-4630. If you are under 18 and are otherwise deemed legally eligible to obtain treatment without parental consent, please call one of our office locations to learn more.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website (which includes information you submit through our third-party affiliates for example in applying for an open position with us) , including information:

- By which you may be personally identified, such as name, postal address, email address, telephone number, any other identifier by which you may be contacted online or offline ("**personal information**");
- That is about you but individually does not identify you, such as your browser type, your IP address, and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

Information You Provide to Us

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided at the time of subscribing to receive updates from us, or requesting further services. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your search queries on the Website.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). Some internet browsers offer a "do not track" feature. When, enabled, your browser sends a signal to the sites you visit directing the sites not to track your activity. There is no common understanding of how to respond to these signals. Therefore, currently our Websites do not respond to "do not track" signals.

The information we collect automatically may include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us

to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website. For information about managing your privacy and security settings for cookies, see [Choices About How We Use and Disclose Your Information](#).
- **Web Beacons.** Pages of our Website may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Website.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

For more information, see [Choices About How We Use and Disclose Your Information](#).

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Community Health Care, Inc.'s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Community Health Care, Inc. about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Community Health Care, Inc., our customers, or others.

The categories of personal information we may disclose include:

- Identifiers (such name, email address, address, and phone number);
- Personal Information described in Ohio Revised Code Section 1349.19 (e.g. name, bank account number, credit card number, debit card number, or any other financial information).
- Internet or other network activity (such as IP address, unique device, advertising ID, browsing history or other usage data);
- Geolocation information (general location, and, if you provide permission, precise GPS location);
- Sensory information (such as audio recordings if you call us);
- Inferences about your preferences and traits through your use of the Services; and
- Professional or employment-related information

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.

Residents of certain states, such as California, Colorado, Connecticut, Virginia, and Utah may have additional personal information rights and choices. Please see [Your State Privacy Rights](#) for more information.

Accessing and Correcting Your Information

You may send us an email at general@chci.com to request access to, correct, or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Your State Privacy Rights

Depending on where you are located, we will comply with all local laws. Please contact us using the contact information in the Privacy Policy for any questions or concerns.

United States

The following additional terms may apply to you depending on where you reside in the United States. To the extent of any inconsistency, these terms take precedence over the terms in our Privacy Policy in relation to Personal Information that is collected and/or held in the United States.

In addition to the rights you have noted in the Your Rights section in the Privacy Policy, California, Colorado, Connecticut, Utah, and Virginia require that we identify the categories of Personal Information we have collected or disclosed about you in the last twelve (12) months, the categories of sources for such information, and the categories of third parties with whom we have shared such information.

As described further in our Privacy Policy, in the preceding twelve (12) months, we may have collected the below categories of Personal Information for business or commercial purposes:

- Identifiers (such name, email address, address, and phone number);
- Personal Information described in subdivision (e) of California Civil Code Section 1798.80 (e.g. name, address, or telephone number).
- Internet or other network activity (such as IP address, unique device, advertising ID, browsing history or other usage data);
- Geolocation information (general location, and, if you provide permission, precise GPS location);
- Sensory information (such as audio recordings if you call our customer service);
- Inferences about your preferences and traits through your use of the Website;
- Professional or employment-related information; and

We collect the categories of Personal Information identified above from the following sources: (1) directly from you; and (2) through your use of the Website.

We collect the categories of Personal Information identified above for the following purposes: (1) providing our Website; (2) updating and improving our Website; (3) personalizing content; (4) marketing and advertising; (5) communicating with you; (6) analyzing your use of our Website; (7) preventing, detecting, investigating, and responding to fraud, unauthorized access/use of our Website, breaches or potential breaches of terms and policies; and/or (8) internal training of our personnel.

We may share the categories of Personal Information identified above with our affiliates.

Some states (including Nevada & California) also have a right of consumers to opt-out of the sale of Personal Information. We do not sell your Personal Information, which is why we do not have an opt-out of such sale / sharing, (i.e., “Do Not Sell or Share My Personal Information” link).

Residents of Illinois may have certain rights under the Biometric Information Privacy Act. Please note that while we may record patient calls, we do not digitally analyze any such data for any biometric identification purposes.

1. Metrics

California law may require us to compile the following metrics for the previous calendar year: the number of rights requests received, complied with, and denied, as well as the median number of days within which we responded to those requests. To the extent this obligation applies to us, we will update this section.

2. California Shine the Light

If you are a California resident, you may ask for a list of third parties that have received your information for direct marketing purposes during the previous calendar year. If we have shared your information, this list will contain the types of information shared, and we will provide this list at no cost. To make such a request, see the Contact Us section below.

3. California Do-Not-Track Disclosure

We are committed to providing you with meaningful choices about the information collected on our Services for third-party purposes. However, we do not currently recognize or respond to browser-initiated Do-Not-Track signals, as the Internet industry is currently still working on Do-Not-Track standards, implementations, and solutions.

4. EU/EEA

Our services and the Website are not intended for access/use outside the United States of America. However, the following additional terms apply to you if you reside in the European Union/European Economic Area (EU/EEA). To the extent of any inconsistency, the following terms take precedence over the terms in our Privacy Policy in relation to personal data that is collected and/or held relating to individuals (i.e., data subjects) residing in the EU/EEA.

The EU/EEA's General Data Protection Regulation (GDPR) governs our processing (as defined under the GDPR) of your personal data, as well as your rights regarding the same. As used in this Addendum, the following terms have the following meanings:

"Breach", "data controller", "data processor", "Data Protection Authority", "data subject", "data subject rights", "Member State", "personal data", "personal data breach", "processing" (and "process") (regardless of whether capitalized herein) have the meanings given to them in GDPR.

"Standard Contractual Clauses", for purposes of our Privacy Policy, means the template agreement contained in the Annex of the European Commission's Implementing Decision of 2021/914 of 4 June 2021 on standard contractual clauses for the transfer of personal data to third countries pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council, and any replacement, amendment or restatement of the foregoing issued by the European Commission.

5. Data controller; processing

We are a data controller of your personal data. GDPR sets forth specific obligations of a data processor and data controller in each of these roles.

6. Lawful Basis for our Processing of Your Personal Data.

As the data controller, we are responsible for establishing a lawful basis for the processing of your personal data. We rely on our legitimate interests under GDPR Article 6 in order to engage in the

processing of your personal data. This means that we have a legitimate interest in receiving and processing your personal data in order to provide our Services. We may, in some cases, also rely on obtaining your consent under GDPR Article 6 as the lawful basis of their processing of your personal data.

7. Individual Rights

As also noted in our Privacy Policy, you may make the following requests from us as the data controller. In each case these rights are subject to restrictions and/or exceptions as specified in the GDPR/CCPA/CPRA or other applicable laws. The following is a summary of your rights:

- The right of access, enabling you to receive a copy of your personal data
- The right to rectification, enabling you to correct any inaccurate or incomplete personal data we hold about you
- The right to erasure, enabling you to ask us to delete your personal data in certain circumstances
- The right to restrict processing, enabling you to ask us to halt the processing of your personal data in certain circumstances
- The right to object, enabling you to object to us processing your personal data on the basis of our legitimate interests (or those of a third party), and
- The right to data portability, enabling you to request us to transmit personal data that you have provided to us to a third party without hindrance, or to give you a copy of it so that you can transmit it to a third party, where technically feasible.

Under GDPR, a data subject also has the right to lodge a complaint with a Data Protection Authority, in particular in the Member State of the data subject's residence, place of work or place of an alleged infringement, if the data subject considers that the processing of the personal data infringes the GDPR.

If you wish to exercise any of these rights, please contact us using the contact information provided in our Privacy Policy. Please note that the GDPR specifies when the data controller may refuse your request where there is a basis to do so in law, or if your request is manifestly unfounded or excessive.

8. Special Categories of Personal Data

Our Website does not require the collection or processing of any sensitive personal data or sensitive information, as defined in GDPR (e.g., racial, ethnical origin, political opinions, religious beliefs, etc.). We may nevertheless collect such sensitive personal data about you or we may collect it incidentally if you provide such data to us. By providing any sensitive personal data or by providing information by a recording, you consent to our collection of such information, however, we do not require or use such data to provide our Services.

9. International Transfers of Data

Personal Information originating in the EU/EEA may be accessed and/or processed in a limited manner outside of the EEA. We adhere to the GDPR where it applies to our Website. Where your personal data is processed outside of the EEA, we will put in place appropriate safeguards. Where appropriate, we may enter into Standard Contractual Clauses with importers or processors and/or other relevant third parties for the transfer of your personal data and may carry out a risk assessment and/or take necessary security measures in order to fulfill our obligations under GDPR.

If we determine we are unable to provide equivalent protection of your personal data, including by entry into the Standard Contractual Clauses, we may seek to rely on derogations authorized by the GDPR, including the derogation of consent/contract/request of data subject. If relying on your consent, we will seek your explicit consent in advance.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for periodically visiting our Website and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:
Community Health Care

236 3rd St SW,

Canton, OH 44702

or via our telephone number:

330-915-4630

Copyright © 2026 by Community Health Care, Inc. All rights reserved.